

Vaioni Advanced Monitoring

As part of your Vaioni network(s) or Vaioni managed service(s) as standard you receive advanced monitoring which includes all the of the below monitoring services. It allows us to proactively manage your network including entry and exit points for errors or potential failure before it begins to cause you real problems. On top of this it provides historical data for reporting and further analysis to evaluate the overall performance of the service provided.

In the event you do not have a Vaioni service or you are looking for additional management on top of what you or your incumbent supplier provides your business with, the Vaioni advanced monitoring service becomes a useful value-add.

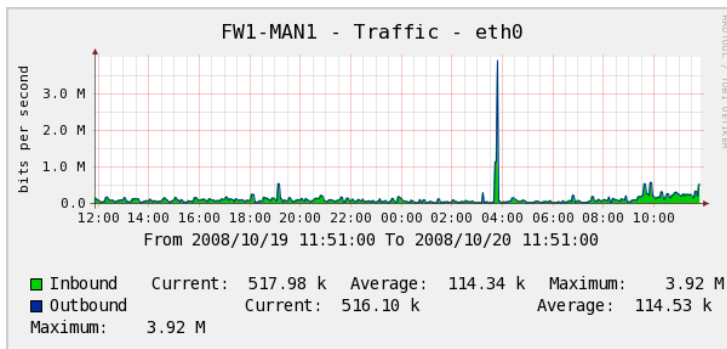
SNMP Based monitoring

In addition to a web based monitoring solutions, we can also offer SNMP polling of your Vaioni managed network devices. In this manner you can run your own in house monitoring in addition to that supplied by Vaioni.

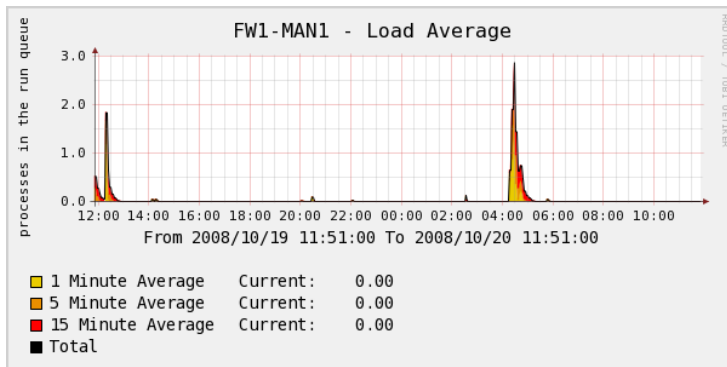
Web Based Monitoring

We can also offer our users a web based monitoring solution. Via a simple login it is possible to view:

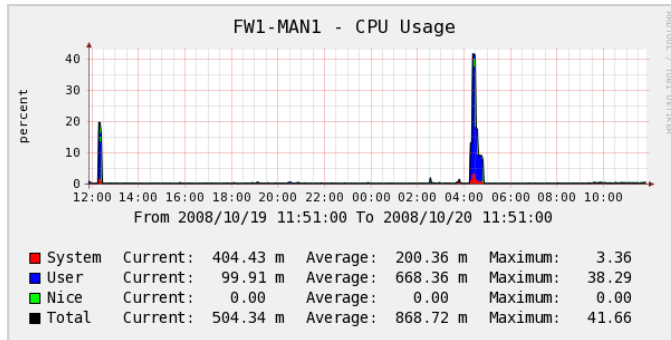
Traffic Levels



Device Load



CPU Usage



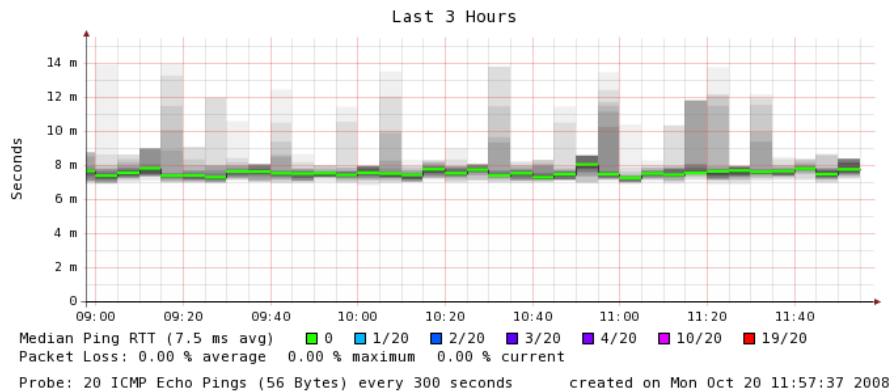
In addition we can customise these graphs to include other SNMP enabled statistics.

Alerting

We can also notify you of outages or potential issues with your network. These notifications can be in the form of an email or SMS or both.

Latency

It is also possible for us to provide you with information on latency and packet loss. This information is currently based upon customer request and is often an invaluable tool in diagnosing issues upon a network before they become service affecting.



Feature Spotlight

- Complete peace of mind 24/7 monitoring
- Full 24/7 access to your monitoring service
- SMS and Email alerts including our proactive team telephone alerts
- Low cost and effective monitoring service
- Resilient monitoring systems across multiple datacentres for accurate and stable monitoring