

## Microsoft Exchange Management

### About Vaioni

Since 2001 Vaioni have been delivering high performance, world class network broadband, telecoms and support services to 8000 users across the UK and Ireland. We have strategically designed and developed unique products and solutions to help businesses to success. Our portfolio of business services are delivered across our 3 datacentres, something which few competitors are able to provide at such a complex level.

Vaioni have also setup alliances with national Tier 1 carriers and peering arrangement with many ISP's. These alliances put Vaioni in a position that offers businesses, the latest technology, shortest route to the internet, lower costs and unsurpassed support on a national basis.

Vaioni understand how important email is in business. As people we have come to rely on email as much as our mobile phones and our cars. Using email in the office, from home and even on the road is normality. Keeping a businesses email service working 24/7 can be a demanding task, especially if you are running a busy mail service to staff. On top of this the complexity of MS Exchange for other tasks such as shared calendars, multiple domain hosting, mobile messaging and clustering, make it more of a task to maintain a reliable messaging service.

Vaioni deploy Microsoft Exchange on a regular basis and understand the needs of any business when it comes to email and messaging services. Not only are we experts in deploying email and messaging services based on Microsoft Exchange architecture, but we are also experts in managing and administering Microsoft Exchange from v5.5 up to 2003. Our expertise gives us a distinct advantage enabling us to manage even the most complex Microsoft Exchange Servers. Part of Vaioni's MS Exchange management service, we will monitor your Exchange services from our NOC. This allows us to be more proactive in finding issues before it reaches the end user.

Some of the tasks performed part of a management service:

- Full management of MS Exchange
- Software updates and critical updates to ensure maximum performance and stability
- **Unlimited** amendments and additions
- Management of Exchange services
- Direct contact with your Exchange specialist via email and telephone
- 24/7 monitoring of Exchange services
- Exchange log reports upon request