

Global IP VPN

What is a Global IP VPN?

With access to over 1000 PoPs and 5 global Telco carriers, Vaioni offer an unrivalled and uncompromised IPVPN service across the globe. We are not a broker but an ISP which delivers an exact solution to your requirements and then adds value by incorporating higher SLA's on the management of the network. Where available Vaioni can offer a 2hr response and 2hr fix on the CPE, allowing for a more reliable network with better uptimes.

Vaioni use its sources and wholesale relationships to get the best solution at the best price, often beating any retail division of the Telco carrier and at the same time often with better SLA's too.

For UK based HQ's, we can also offer centralised Internet access at one of our Vaioni datacentres providing greater control, better performance of the network and ensuring strong security policy implementation is maintained across the network. With the ability for every site to access the internet from a central point, it also allows businesses to collocate mission critical and bandwidth hungry applications at the centre of the network without compromising the performance of the network which is still one of the biggest issues on any MPLS, IPVPN or PWAN, providing access to huge bandwidth, security and backup facilities, not normally available to businesses.

With a centralised internet point, Vaioni are able to offer a fully managed Fortigate UTM device to offer one of the best security systems from this world leading UTM manufacturer. Antivirus, Antispam, Intrusion Prevention Service, Web Filtering and Firewalling, are all standard features of this security device.

What benefits are offered with a Vaioni IP VPN / PWAN?

- **Highly Reliable** – Vaioni's global IP VPN solutions is highly reliable and utilise leading edge IP and MPLS technology to get the very best out of your new network. Your network is monitored and proactively managed 24 hours a day, everyday!!!
- **Cost effective** – With access to over 1000 PoPs, 5 global carriers and with the ability to offer value added services making our solutions better, our aim is to provide you with the most cost effective IPVPN solution with compromising in quality. Vaioni achieve this in several methods and often are unbeatable.
- **Highly Secure** – Vaioni ensure all packets are isolated from the network to ensure high security and protection without touching the public internet. With this in mind your business no longer requires firewalls to protect its traffic and ensures all internet traffic is through one secured central point.
- **Best Performance** – with approved Tier 1 Telco's, direct interconnects with all of them, Vaioni can ensure the performance is high and the latency is low. We can offer best performing connectivity in every major country across all continents.
- **Ultimate Flexibility** - Vaioni can also provide a combination of ethernet, ADSL, SDSL, bonded DSL and ADSL2+ from various broadband providers for your network. This means that your business gets the flexibility to connect offices with varying high speeds without the need of QoS and CoS and to provide QoS and CoS to other offices where necessary.

- **Unique SLA** – With the aim of providing 100%, all of our Telco partners offer a business critical Sla across their MPLS enabled global networks. Vaioni add further value with the ability to provide a 4hr fix on the CPE in most countries.
- **Proactive Service** – Vaioni are able to provide 24/7 monitoring service of all CPE equipment and monitor load, latency and CPU usage. By proactively monitoring these services, Vaioni are able to establish potential issues with services per site.
- **Hardware replacement** – Vaioni offer a premium support service on all CPE equipment part of a IP VPN / PWAN solution as standard. Our offering provides a qualified engineer onsite with a spare part to replace any faulty CPE equipment supplied part of the IP VPN / PWAN solution within an allotted time guaranteed. As standard Vaioni provide an 8 x 5 x 4 (2hr response with a 2hr fix) between 9.00am and 5.30pm Monday to Friday. For mission critical networks, we also provide a 24 x 7 x 365 with a guaranteed fix of 4hrs from the time of the call received, all with an engineer present.

About Vaioni

Since 2001 Vaioni have been delivering high performance, world class network broadband, telecoms and support services to 8000 users across the UK and Ireland. We have strategically designed and developed unique products and solutions to help businesses to success. Our portfolio of business services are delivered across our 3 datacentres, something which few competitors are able to provide at such a complex level.

Vaioni have also setup alliances with national Tier 1 carriers and peering arrangement with many ISP's. These alliances put Vaioni in a position that offers businesses, the latest technology, shortest route to the internet, lower costs and unsurpassed support on a national basis.